



Library Solutions

ITC Systems combines Library Management System integration with Print/Copy cost recovery, Computer Reservation, Fine Payments, Scanning Solutions and a Point of Sale offering to provide the latest in features and functionality every library needs.

Overview


ITC Systems is today's industry leader providing cost recovery solutions for public and academic libraries. Our integrated library card solution will increase revenue, enhance the patron experience and reduce operational costs for your library. Our all encompassing self-serve library solution provides essential features such as:

- Library Management System (LMS) Integration
- Integrated Point of Sale
- Fine and Fee Payment
- Network Print Management
- Wireless and Mobile Printing
- Copy Management
- Computer Reservation
- Scanning Solution



Copy/Print Management 

Point of Sale 

PayStations 

Library Management System Integration 

Network & Cloud Printing 

Book Scanning 

Computer Reservation 

Library Management System Integration

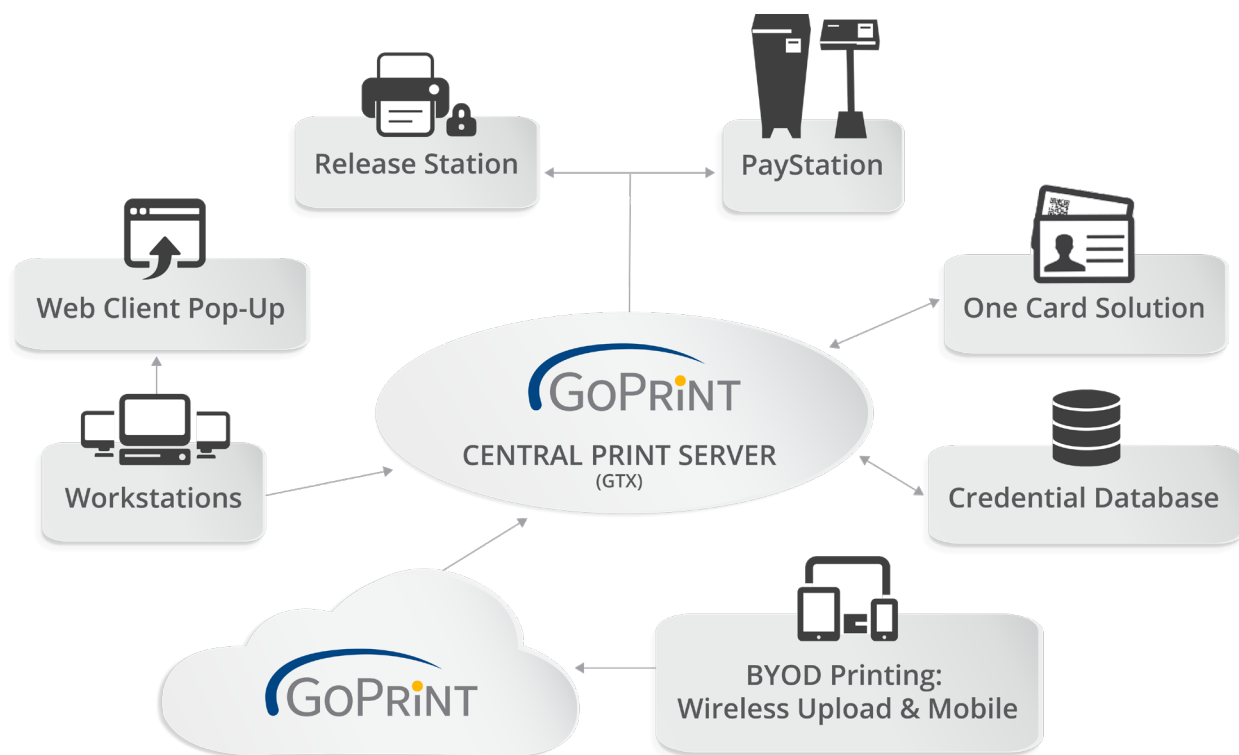
State of the art integration to many Library Management Systems (LMS) that include but not limited to SirsiDynix, Polaris, Sierra, Evergreen, etc. where we utilize their SIP2 or Web Services protocols. This allows our applications to accept a patron's library card, check its validity against the LMS, grab any fines on their account, and provide access to the services they want seamlessly without staff intervention.

Network Print Management Solution

An Integral part of our library solution is our GoPrint software. This powerful software manages, monitors, controls, charges and tracks your patrons' printing and copying needs at your library. Print release is made easy with our Pay Station ELITE, specifically designed with the print release software built-in. Payment for prints and copies can be from the patron's account or by using cash or credit/debit cards. System features allow for anonymous printing, mobile and web printing, follow me printing, and pay for copying. ITC Systems' Pay Stations will allow users to pay for transactions using coin/bill/card combinations at a MFP and/or at a print release station. Page size pricing, color pricing, duplex charges, and more settings are available to choose from in the setup of your print management software. Many reports are available and the ability to use numerous third party payment methods to pay for print and to add value to print accounts.

Wireless and Mobile Printing

Anywhere, anytime a Patron can send a print job to our Print Management Software with our BYOD GoPrint cloud based print solution. GoPrint supports any BYOD device, from wireless to mobile phone to the printer.

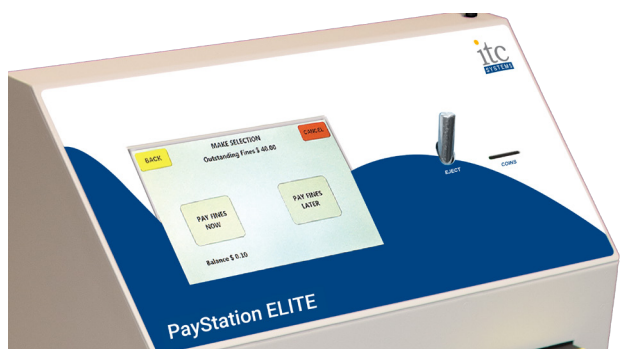


Copy Management

Any MFP on the market today can be controlled by our PayStation line of products. This allows for the Patron to pay for copies made using their library cards or cash or credit/debit cards. There are 3 PayStations to choose from for this application. The PayStation ELITE, print release, pay for copy, add value to accounts, pay for fines, accepts credit/debit, cash and accounts; the PayStation GRAND, pay for copy and print, accepts credit/debit and cash; the PayStation SWIFT, pay for copy and print, accepts credit/debit.

Library Cards

ITC Systems' library solution starts with the card. We offer online account systems based on the patron's library card or offline stored value solutions. Funds can then be added to this card/account and used to power features like printing, copying, and fine payment. ITC Systems offers solutions in bar-code, magnetic swipe, contactless card technology, and mobile credential. Customize your library cards with your unique card design and logos.



Fine and Fee Payment

Once the Patron presents their card at a Pay Station ELITE or our POS Terminal, it first checks the LMS to see if they owe the library money for outstanding fines or fees. The library can enforce rules that forces the payment before other transactions occur, pay a partial payment, or pay the fine later. It's great to have a self-serve method to collect fines/fees instead of involving staff and/or having the across counter service.

Computer Reservation Solution

ITC Systems' MyPC Computer booking software is a must have feature for most libraries and computer labs. This is the ultimate computer booking and access management solution. The software will integrate with your Library Management Systems and it allows users to reserve and/or charge for specific PC time as well as prompt users to pay fines. Booking options include walk-up, online, mobile, staff, and block booking. MyPC also boasts an intuitive and easy to use experience for both the user and the administrator.



Hardware

Pay for Prints, Copies and Fines using Cash or Credit/Debit or Library Cards



Pay Station
SWIFT



Pay Station
GRAND



Pay Station
ELITE

Add Value & Dispense Cards



Account Loader

Print Release and Copy Terminal



netZtouch QBX

Integrated Point of Sale

Integrated fine payment with the LMS provides a streamlined approach to improve customer service, reduce staff time and provide detailed financial accounting to the administration. Our library POS solution gives you complete control and flexibility on how items are managed and sold.

Customizable screen layout and pricing levels allow the library to program the POS in any configuration you choose; whether as a single item, multiple items or any other pricing structure you define.

Semi-integrated credit/debit payment terminals support PA-DSS, PCI and EMV certification.



Fine Payments

Our SIP2 integration for fine payments enable the POS to pull consolidated or detailed outstanding fines from the LMS and allow them to be paid individually, partially, or all at once. Enable circulation desk staff to forgive or waive patron fines and enter a note for the reason.

Other POS Offerings

For smaller across the counter transactions we offer the netZtouch MiniTill that has a limited menu screen and a small foot print for limited transactions.



Scanning Solution

Scannx is extremely easy-to-use solution for scanning books, documents, and photos. You can instantly store scanned content in the widest range of digital options.

Scannx reduces operating costs, makes printed information instantly accessible, and expands the ranges of services libraries can offer their patrons. Translation services into 60 languages.

Library Patron

- Library One-Card
- PC reservation
- Network and mobile printing
- Secure print release
- Pay Fines
- Credit/Debit payment option
- Self-serve Loaders add value
- Guest account functionality
- Scanning Solution

Librarian

- Manage and control PC booking
- Print Cost recovery & Reporting
- Account settlement
- Easy to issue/manage cards
- Collect fines on overdue books
- Hassle free operations
- Easy setup & maintenance

Library Admin

- Report Management
- Portal Based Tools
- Security of Database
- Data Encryption
- Monitoring of Hardware
- Control/block access privileges
- Online and offline card options

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