Computer Reservation

itc SYSTEMS

ITC Systems' MyPC is the ultimate computer booking & access management software. This software provides fair and easy access for users and complete control for staff.

Overview

MyPC is the ultimate solution for computer booking and access management and is widely used in Education and Public Libraries to help librarians and IT managers have complete control over computer bookings and users' sessions.

This unique handling of user computer bookings allows the optimization and promotion of fair usage while saving staff time.

Communication

MyPC allows you to effectively communicate with individual users, or all users at any time. You can inform users and configure instruction messages and notifications outlining rules of bookings at all stages. With MyPC, you can print or automatically send email booking receipts to users and staff. It integrates with your library management system to inform users of their library fines and outstanding items, helping you get books back on time and recover costs. Also included is an optionally activated user-surveillance tool to let staff view screens and communicate via free text or predefined messages.
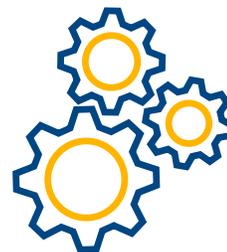
Search and Availability

Powerful searching capabilities allow users and staff to quickly find exactly which computer they are looking for. Attributes can be specified allowing you to make the best choices before making a booking. Valuable time is saved with MyPC's intuitive web interface which provides a clear 'at-a-glance' view of computer availability. MyPC also features an availability display designed to run on information screens.

Benefits

- Easy to use interface
- Multiple booking methods: walk up, smart phone booking, queued, online, staff
- Integration with Library Management System
- Comprehensive reports and usage statistics
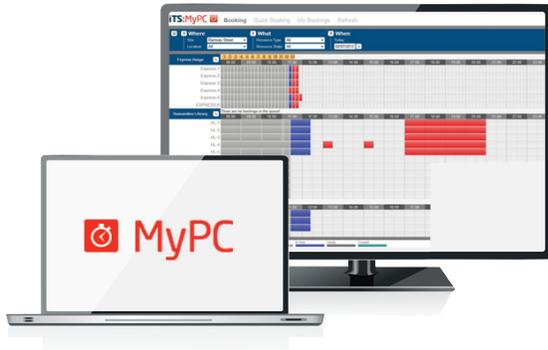- Integrated with GoPrint and PaperCut

Applications

- Public Libraries
- Educational Libraries
- Computer Labs
- Government Offices

Optimize Utilization

With MyPC, users can view computer availability, minimize conflict, and maximize usage to utilize computers effectively across all locations and sites.

Booking Methods

MyPC allows users to book in a variety of ways including walk up, book with staff, mobile booking, and queued booking methods. A new quick booking option is also available where you specify the duration and a computer is selected for you.

Reporting

MyPC offers comprehensive reporting on all aspects of booking types, no shows, attendees, and booking method summaries. It also reports computer usage and faulty computers. User reports allow you to view banned users, ban history and a unique user summary which shows how many individuals make use of the computer resources provided. Statistics can be exported into common file formats including Excel, PDF, and CSV.

Simplicity

Booking and administration is easy for staff and users. It features a spreadsheet look and feel, allowing for easy point and click booking and allows booking of computers remotely in any site or location.

MyPC administration and reporting is web based with policies e.g. opening times, holidays and maximum booking length, which are all configurable from a single web browser.

Flexibility and Control

MyPC integrates with your environment regardless of what network or Library Management System you use. MyPC's inherent flexibility means there are limitless possibilities for who can book what, whether it be for minutes, hours, or even days. MyPC also fully supports the following client platforms: Windows XP, Windows Vista, Windows 7/8/10, VMware Virtual Desktop Infrastructure (VDI) environments, Mac OS 10.6 or better, and Terminal Servers including Citrix.

It allows you to add your corporate logo and color scheme to the client login (status screen), pop-up messages and booking screens. All of MyPC's text can be internationalized to support any European and North American language.

Now with booking options for iPhone, Android and other Smartphones

Why MyPC?

A complete solution with no hidden costs that utilizes cutting-edge web technologies to support all major web browsers providing a straightforward experience to both administrators and end users.

Integrated with GoPrint and PaperCut print management software. ITC Systems is an official distributor of MyPC in Canada and the USA with full capabilities to train, install and support every aspect of the software.

LEARN MORE

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